



**NURSING  
KNOWLEDGE  
CENTER**

# Consultation Services



Nursing Knowledge Center (NKC) consultants provide your organization with a team of experienced industry leaders who provide the required knowledge, skills and best practices for every stage of your journey to Magnet<sup>®</sup>, Pathway to Excellence<sup>®</sup> or accreditation success.



**Get the NKC Advantage ...**

## **Achieve ANCC Credentials for Your Organization**

American Nurses Credentialing Center (ANCC) credentials identify nursing excellence and deliver strategic market advantage. However, most organizations need objective, expert guidance to achieve these goals.

NKC consultant experts operate as a team at the highest standards of professionalism, objectivity and management excellence. They have successfully guided hundreds of organizations like yours through the credentialing process.

With unparalleled experience in nursing best practices, healthcare management and continuing nursing education, NKC consultants can help you transform your organization to meet ANCC standards and receive organizational credentials for one or all of these programs:

- ▶ **Magnet® Recognition**
- ▶ **Pathway to Excellence® Designation**
- ▶ **Pathway to Excellence in Long Term Care® Designation**
- ▶ **Accredited Continuing Nursing Education Approver or Provider**
- ▶ **Nursing Skills Competency Program Course Accreditation**



Our world-class consultant pool includes former CNOs and nurse leaders who have decades of Magnet<sup>®</sup>, Pathway to Excellence<sup>®</sup> and accreditation experience. Our consultants work closely as a team to provide the best guidance to our clients. With an exceptional understanding of the recognition process, we excel at helping your entire team identify and reach key performance goals.





# Consultation Services for Your Magnet® Journey

NKC consultants are available to consult with you on your Magnet® journey. While it is a rigorous process, more organizations seek to earn this credential each year because of the benefits and status it conveys.

NKC consultants provide specialized support centered on the Magnet Model. They work closely with clients to establish expectations and ensure that knowledge is shared throughout the organization. The Magnet Program emphasizes the development and use of evidence-based criteria to guide organizations to achieve nursing excellence and is based on a framework focused on transformational leadership, structural empowerment, exemplary professional practice and innovation.

## **Magnet consultation services are tailored to your needs and can include**

### **OVERALL PREPARATION**

- ▶ Assess your status and identify opportunities for improvement to meet Magnet expectations.
- ▶ Help develop a readiness plan and identify gaps in the plan.
- ▶ Educate staff about Magnet concepts, expectations and the application process.
- ▶ Advise on identifying appropriate sources of evidence for documentation.
- ▶ Discuss data collection, analysis and how to display data in documents.
- ▶ Review documentation and sources of evidence for compliance with Magnet standards.
- ▶ Provide mock site visits, customized workshops and presentations.

### **TRANSFORMATIONAL LEADERSHIP**

- ▶ Review strategic plan.
- ▶ Guide in establishing visibility, accessibility and a communication strategy.
- ▶ Provide education for executives, nursing leaders and change agents.



**Our help is valuable. Your work is invaluable. Let's work together to achieve nursing excellence.**

### **STRUCTURAL EMPOWERMENT**

- ▶ Assist in developing a communication plan to showcase your efforts to staff, patients and your community.
- ▶ Review recognition programs for meeting criteria.
- ▶ Support the design of shared governance structures.

### **EXEMPLARY PROFESSIONAL PRACTICE**

- ▶ Provide education and guidance in implementing/refining a professional practice model.
- ▶ Help assess and define a care-delivery system.
- ▶ Deliver programs in safety, workplace advocacy, quality monitoring and improvement.

### **NEW KNOWLEDGE AND INNOVATIONS**

- ▶ Guide in establishing a research program, research committee and research opportunities through evidence-based practice.



# Consultation Services for Pathway to Excellence<sup>®</sup> and Pathway to Excellence in Long Term Care<sup>®</sup>

The Pathway to Excellence Program<sup>®</sup> focuses on collaboration, career development and accountable leadership, leading to a professional environment where nurses feel their contributions are valued.

NKC consultants can work with you to identify, establish and highlight the foundational elements of an ideal nursing practice environment in preparation for the Pathway to Excellence or Pathway to Excellence in Long Term Care application.

## **Pathway to Excellence consultation services are tailored to your needs and can include**

- ▶ Assessing your organization's strategic plan and current ability to meet Pathway to Excellence practice standards;
- ▶ Assisting your staff in developing a gap-analysis template, as well as a process and timeline for completing the application;
- ▶ Determining specific needs to be addressed as identified in the gap analysis (e.g., staff development, certification status, governance, quality, use of evidence-based practice);
- ▶ Educating your staff about Pathway to Excellence concepts, practice standards and the application process;
- ▶ Assisting staff in developing a communication plan to showcase your efforts to staff, patients and your community;
- ▶ Discussing data collection, analysis and submission criteria;
- ▶ Reviewing documentation for compliance before submission and
- ▶ Providing customized workshops and presentations.

**NKC consultants are also available for international consultation.**



# Support for Continuing Professional Development

Based on rigorous standards and evidence-based criteria, ANCC is the gold standard for accrediting organizations and groups that provide continuing nursing education (CNE) or skills-based competency programs.

NKC consultants can help support your investment in your organization's future as you work towards becoming an accredited provider or approver.

## **Accreditation consultation services are tailored to your needs and can include**

- ▶ Guidance in planning and evaluating superior continuing education programs;
- ▶ Promoting adherence to national standards of performance;
- ▶ Helping you determine your readiness to become providers of continuing nursing education and
- ▶ Walking you through the readiness, documentation and application processes.

# Support for Hospitals

In addition to consulting on ANCC credentials, NKCC consultants offer support in these areas:

- ▶ Healthcare performance metrics;
- ▶ Bullying and incivility in the workplace;
- ▶ Ethical nursing practice;
- ▶ Culture and change management and
- ▶ Custom education through our speakers' bureau.

# Why NKC Consultants?

NKC consultants collaborate with your nursing leaders and executives to help facilitate your journey to ANCC credentials. With NKC consultants, you gain:

**EXCEPTIONAL INSIGHT** ... from nursing experts, each with 20+ years of experience.

**TRUSTWORTHY ADVICE** ... from advocates who have already assisted hundreds of organizations achieve ANCC credentials.

**PERFORMANCE-DRIVEN RESULTS** ... from specialists who help you catalyze change, improve quality and sustain higher performance.

**TAILORED SERVICES** ... to meet your specific needs and protect your organizational investments - all within budget.

Learn more at [www.nursingknowledgecenter.org/Consulting](http://www.nursingknowledgecenter.org/Consulting).

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Use of Nursing Knowledge Center Consultation Services does not guarantee ANCC approval. NKC consultants and staff cannot influence the actions of ANCC Program staff nor decisions of the Commission on Magnet® Recognition, Commission on Pathway to Excellence® or Commission on Accreditation.

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